

GUESS WHO’S BACK FOR THEIR ANNUAL VISIT?

It’s YOUR UNINVITED AUNT POLLEN!

Ah yes, it’s that time of year again. Birds are singing, flowers are blooming, and that clingy relative of the plant world ✨pollen✨ has crashed back into town like it never left. And just like Aunt Mabel showing up unannounced with three suitcases and a casserole, pollen has made itself way too comfortable... right in your water cistern.

If you’re collecting rainwater, you already know what’s coming: that unmistakable stink. That swampy, musty, “what-is-that-smell” smell. Congratulations — pollen has officially checked in.

We Get Rid of the Gunk (and the Smell)

At CleanCistern.Com, we’ve been tackling this sticky situation since 2013. Our cistern and reservoir cleaning service gets right to the root of the issue, removing layers of slimy, glutinous, and truly offensive-smelling pollen buildup.

Of course, we also take care of the usual sediment and sludge that settles in over time.

One customer put it best: “I didn’t realize I had a septic system in my gutters.” (Spoiler alert: that wasn’t a compliment.)

That’s where the pollen starts gathering — then it hitchhikes its way down into your tank and becomes everyone’s problem.



What Happens When You Don’t Clean It?

Once pollen gets into your water, it floats on the surface, then sinks like a sneaky little gremlin to the bottom of your cistern. From there, it:

- Travels through your plumbing
- Clogs your filters
- Leaves gross yellow residue
- And makes your home smell like a soggy hay bale

Just ask Mrs. A. When she called us, the smell in her

house was so bad she had to move out temporarily.

Five cisterns full of pollen sludge later, we cleared it out and - voilà - she could breathe again.

Our Process: Save the Water, Save Your Sanity

We don’t believe in waste.

Our proprietary system cleans your cistern without emptying it first — preserving your water while restoring your tank. In rare cases, if the water is too far gone (think yellow soup), we’ll use our «clean & drain» method, leaving your tank spotless and ready for a fresh refill. No extra charge, no drama.

Not Sure What You Need?

Don’t worry. When our technician arrives, he’ll inspect your system and will recommend the best course of action — whether that’s a sediment removal, standard full clean or a clean & drain.

Either way, your cistern will be fresh, disinfected (with hydrogen peroxide - never harsh chemicals), and ready to go. So, before Pollen sets up camp and invites all its friends (hello, algae!), give us a call.

250-247-9797

or book online: CleanCistern.Com/bookings/



Information brought to you by **Environmental Cistern Cleaning Inc. dba. CleanCistern.Com**

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Chemical Free Cistern Cleaning: The Environmental Solution to Cistern and Reservoir Cleaning. **Website:** CleanCistern.Com

**No Water Wastage • No Chemicals or Cleaning Agents used • No Emptying of Cistern before cleaning • No Confined Space Entry • No Interruption of service • Disinfection with Hydrogen Peroxide
CBRE Supplier • GRMS compliant • WorkSafeBC & Liability insured**